Credits and plans

Everything in Doc2X is paid for with one balance: credits. Each plan gives you a number of them every month.

What things cost

	Cost
Translating a page	0.5 credits with the standard model and most others, 1 with DeepSeek V4 Pro, 1.5 with Gemini 3.1 Flash-Lite. The full list
Converting a page	0.25 credits
An answer to a question	0.5 credits
An answer about several documents	1 credit
Proofread	1 credit a pass, about ten pages. Proofread a document
An image	12 credits as a draft, 24 at standard quality. Starter and Pro only. Create an image
Image tools	0.25 credits – 3 credits. Image tools
A slide deck	5 credits. Changing it, presenting it and downloading it cost nothing. Writing a slide again: 1 credit, when the slide is written. Nothing if it is not. Make slides
Study set	A set costs 5 credits. A set from several sources costs 10 credits. Study sets from your documents and recordings
Notes from a recording	Credits a minute: 1. Charged when the notes are done. Notes from a recording

	Cost
Image to LaTeX	0.25 credits a picture. Snip
Web page to PDF	Free. Turn a web page into a PDF

The cost of a translation or a conversion is the number of pages times the price of a page. Nothing else changes it: not the settings you choose, not the size of the file, not how dense the pages are.

Some examples for a paper of 20 pages:

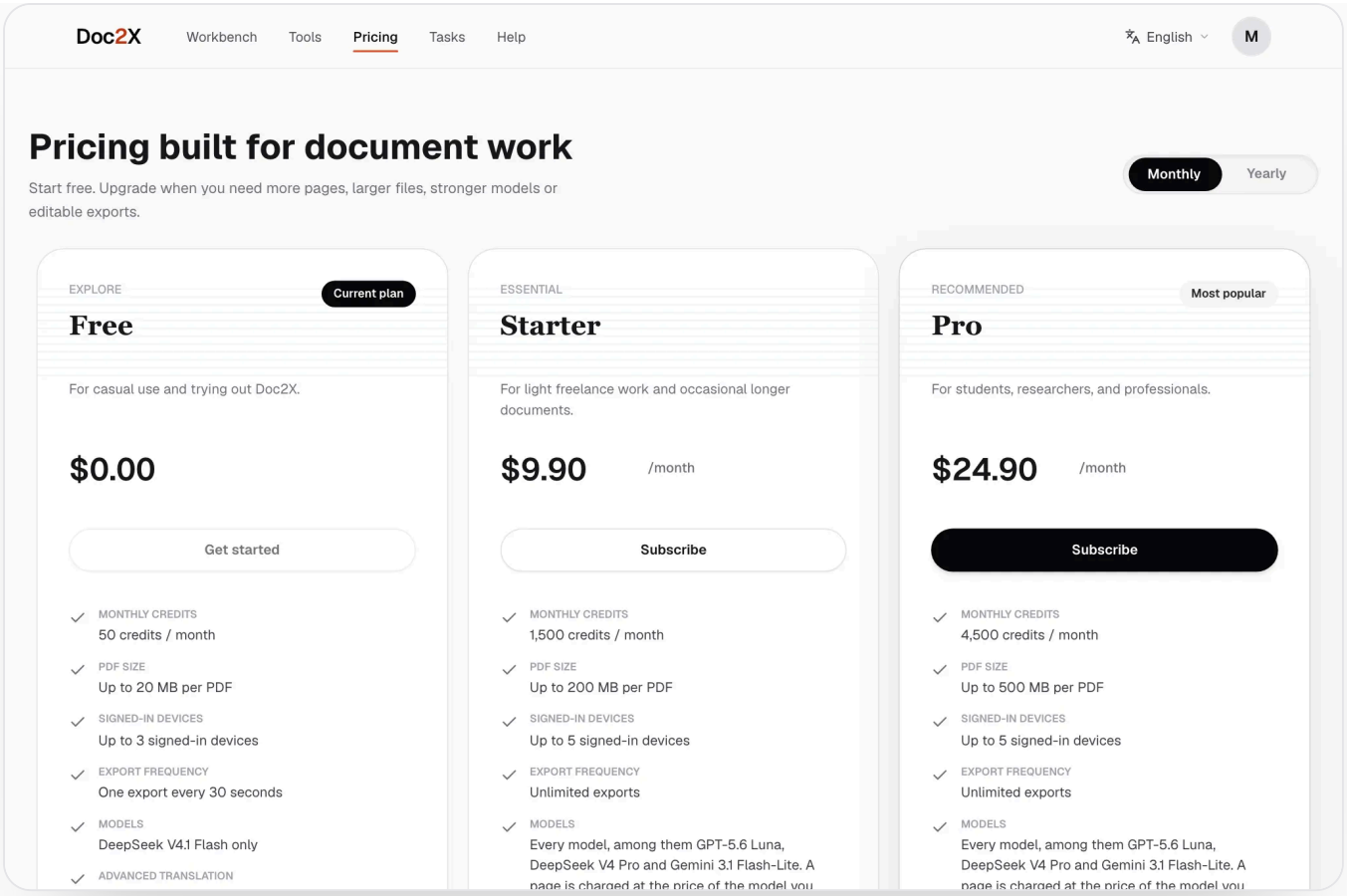
	Credits
Translated with DeepSeek V4.1 Flash	10
Translated with DeepSeek V4 Pro	20
Converted to Word or LaTeX	5
Ten questions about it	5

When credits are taken

- The workbench shows what a document will cost **before** you start.
- Credits are taken when a translation or a conversion **has finished**. A task that fails costs nothing.
- An answer is charged when it is complete. A question that is refused, or that gets no answer, costs nothing.
- An image is charged when it is ready. An image that could not be made costs nothing.
- A slide deck is charged when it is ready. A deck that could not be written costs nothing.
- On the first day of each month your balance is set to the amount of your plan. Credits you did not use do not carry over.

Settings shows your balance and a list of what used it.

Plans



	Free	Starter	Pro
Price	$0	$9.90 a month, or $99 a year	$24.90 a month, or $199 a year
Credits each month	50	1,500	4,500
Pages a month, translated with the standard model	About 100	Up to 3,000	Up to 9,000
Pages a month, converted	About 200	Up to 6,000	Up to 18,000
Largest PDF	20 MB	200 MB	500 MB
Translation models	DeepSeek V4.1 Flash	All	All
Font and font size of the translation	Yes	Yes	Yes
Translating with your own glossary	No	Yes	Yes
The whole document as context	No	Yes	Yes

	Free	Starter	Pro
Leaving tables, code, figures or references untranslated	No	Yes	Yes
Translated PDF, alone or beside the original	Yes	Yes	Yes
A translation as Word, Markdown, LaTeX or Typst	No	Yes	Yes
Converting to Word, Markdown, LaTeX and Typst	Yes	Yes	Yes
Questions about a document	Yes	Yes	Yes
Images from a description	No	Yes	Yes
Slides from a document or your notes	Yes	Yes	Yes
Waiting between exports	30 seconds	None	None
Signed-in devices	3	5	5
Credits back if a translation is not good enough	No	Yes	Yes

Subscribing, changing and cancelling

- Payment is handled by Stripe. Doc2X does not see your card number.
- When you subscribe, the credits of the plan are added to your balance right away.
- You can change or cancel a subscription at any time from **Settings → Manage subscription**. There is no long-term contract.
- After you cancel, the paid plan stays until the end of the period you have paid for. Then the account is on the Free plan.

If a translation is not good enough

On Starter and Pro, write to support@doc2x.com and we will look at the task and give credits back where the result falls short. Support and feedback says what to include.

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Did not find the answer? Write to support@doc2x.com.